



REQUEST FOR QUOTATION (RFQ): STAFF SATISFACTION SURVEY AND
TOWNHALL FACILITATION. – MTF RFQ 513/2026-2027

The Market Theatre Foundation

Request for Quotation:

REQUEST FOR QUOTATION (RFQ): WORKSHOP
FACILITATION OF THE MARKET THEATRE
FOUNDATION STAFF TOWNHALL MEETING. – MTF
RFQ 513/2026-2027

Advertised On: 28 AUGUST 2025

Closing Date: 02 SEPTEMBER 2025

Closing Time: 12:00

**Quotes to be emailed to the below email address clearly marked with the
recommended RFQ Number RFQ 513/2026-2027:**

rfq@markettheatre.co.za

Compulsory Briefing Session: N/A

Compulsory Briefing Session Extended Date: NA

Address: N/A

Company Name: _____



REQUEST FOR QUOTATION (RFQ): STAFF SATISFACTION SURVEY AND

The Market Theatre Foundation is looking for company to do a staff satisfaction survey and townhall facilitation.

Request for Quotation (RFQ): staff satisfaction survey and townhall facilitation.

Preamble:

The Market Theatre Foundation (MTF) is a distinguished Schedule 3A performing and visual arts company based in Johannesburg, reporting to the Department of Sport, Arts and Culture (DSAC). MTF seeks to appoint a suitably qualified service provider to design and conduct a staff satisfaction survey and facilitate a two-day Staff Townhall workshop for 69 staff members.

Scope of Work:

Overview of Required Services: The appointed service provider will conduct an organisational staff satisfaction survey and facilitate a two-day Staff Townhall workshop. The survey will gather staff feedback on workplace experiences, satisfaction levels, and areas for improvement. The Townhall workshop will use the survey findings to guide structured dialogue, support staff engagement, and identify practical actions aligned with MTF's organisational priorities.

- A. **Staff Satisfaction Survey:** The survey will gather employee feedback on workplace experiences, satisfaction levels, and perceptions of the work environment. The appointed service provider will develop clear and relevant survey questions, administer the survey in a manner that encourages honest participation, analyse the responses to identify key themes and areas for improvement, and present the findings in a format that supports discussion during the Staff Townhall meeting. The service provider will also facilitate the Townhall engagement using the survey outcomes as a basis for discussion.
- B. **Staff Townhall Workshop (Two days):** The workshop will focus on inclusive workforce planning and workflow innovation. It will provide a participatory platform for staff to co-create practical solutions, strengthen psychological safety and care, and align employee feedback with MTF's strategic priorities and organizational values.

A. STAFF SATISFACTION SURVEY

- **3 Hours: Briefing Session (September 2026 - A week before the Annual Staff Survey)**
 - **Objective:** To share the current MTF workplace dynamics so that the facilitator is sufficiently informed.
 - **Output:** A staff survey plan, and a Townhall workshop plan and structure to be shared with COO and HR prior to workshop.
 - **Stakeholders to be engaged:** Executive Management, Staff Representative and HR
- **5 Days: Conduct Staff Satisfaction Survey and provide report of the results to be incorporated into the Townhall programme (14th – 18th September 2026)**



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- **Objective of the project:**

To design and conduct an interactive survey to assess how content employees are with their jobs, workplace environment, and overall experience.

- **Activities:**

- 1) Define goals of the survey,
- 2) Develop a well-structured survey,
- 3) Ensure anonymity,
- 4) Promote participation,
- 5) Communicate the purpose and importance,
- 6) Analyse results and share with the project team

- **Output:** A comprehensive report on general staff satisfaction levels and recommendation to action solutions.

- **Stakeholders to be engaged:** Executive Management, MANCO, General Staff (69 pax)

B. A TWO-DAY STAFF TOWNHALL MEETING

- **Facilitate two days of Townhall Meetings (25 & 28 September 2026)**

- **Objective:** To design, develop and facilitate a workshop programme for staff Townhall meetings scheduled for September 2026.

- **Activities:**

- Define goals of the Townhall meeting
- Develop well-structured programme using available institutional information and survey reports.
- Facilitate the meeting effectively
- Provide outcomes report and an analysis
- Recommend action areas
- Conduct Post project debrief

- **Output:** A comprehensive report and a clear proposed action plan

- **Stakeholders to be engaged:** Executive Management, MANCO, General Staff (69 pax)

Further Information:

- The MTF will provide the venue in Johannesburg
- See attached accompanying company structure for your information

Submission Requirements:

Interested companies or consultants are requested to submit the following:

- A detailed proposal outlining the following:
 - your approach to the project areas, including:
 - Your approach to how the survey and facilitation will be conducted
 - Methodologies and tools that will be used



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- Details of pre-reading to be provided for the participants
- A portfolio of similar work conducted with organizations in the arts or arts-education sectors.
- A budget breakdown for the proposed work, including fees and any associated costs.
- A timeline for the delivery of the survey, workshops and final outputs.

Submission Deadline:

Please submit your proposal by COB Friday 02 September 2026.

Contact Information:

For any inquiries or to submit your proposal, please contact Vickey Pienaar at vickeyp@markettheatre.co.za.

The Market Theatre Foundation – The Business Structure



SELECTION CRITERIA

Description	Weighting
1. Location of the main operating office. • With in Gauteng - 10 • Outside Gauteng - 5	10
2. Company profile outlining the company years' experience facilitating strategic organisation design workshops	20



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• 8 Years or more – 20 • 6 to 7 Years – 15 • 4 to 5 Years – 10 • 2 to 3 Years – 5 • Below 2 years - 1	
3. Company profile outlining the company years' experience facilitating strategic workshop for <u>arts organisations</u>. • 8 Years or more – 10 • 6 to 7 Years – 6 • 4 to 5 Years – 3 • 2 to 5 Years – 2 • Below 2 years - 0	10
4. Provide CVs and certified ID copy of the main facilitator with experience in facilitation for the arts industry; • 10 Years experience or more – 20 • 8 to 9 Years experience – 15 • 6 to 7 Years experience – 10 • 4 to 5 Years experience – 5 • 2 to 3 Years experience – 3 • Below 2 years' experience – 1	20
5. Provide qualifications of the main facilitator: • Degree in HR/Organisational Design/Strategy - 10 • Diploma in HR/Organisational Design/Strategy - 7 • Other degrees - 5 • Other diplomas - 3	10



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6. Reference letters where the service provider has successfully completed similar work 3 or more reference letters • 3 reference letters – 30 • 2 reference letters – 20 • 1 reference letter – 10	30
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The threshold for functionality is 70, Any proposal that does not score 70 points or higher will be disqualified.

Details of pre-reading to be provided to the participants

- A portfolio of similar work conducted with organizations in the arts and culture sectors.
- A budget breakdown for the proposed work, including fees and any associated costs.
- A timeline for the delivery of the workshops and final outputs.
-

Submission Deadline:

Please submit your proposal by COB Monday 04 August 2025 .

Contact Information:

For any inquiries or to submit your proposal, please contact Vickey Pienaar at [vickeyp@markettheatre.co.za].

Please note that if the full and complete spec I not specified and quoted on your proposal will be disqualified.

Compulsory Supporting documents that needs to be completed in full and be sent back with your quote.

- SBD 4 : Declaration of Interest (See attached)
- SBD 6.1 – BBBEE claim form (See Attached)
- Certified Copy of your valid BBBEE Certificate
- Proof of CSD registration starting with MAAA.....

Validity period for the quote is 60 days



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If any of the documents are not submitted, MTF will give the supplier a chance to submit by a proposed date via email. If any of the outstanding documents are not submitted by the stipulated date the proposal will be disqualified.

Note of Duration of required commodity

- Delivery duration must be communicated within 1 week of appointment or receiving of Purchase Order.
- If the appointed supplier cannot deliver the goods within the stipulated time period that MTF has specified, MTF will then begin the process of moving forward with the next supplier.
- Please note that if no communication is received within the 1 week period your proposal/quote will be disqualified and we will proceed to the next supplier.



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ANNEXURE A - Declaration of Interest



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SBD 4

BIDDER'S DISCLOSURE

1. PURPOSE OF THE FORM

Any person (natural or juristic) may make an offer or offers in terms of this invitation to bid. In line with the principles of transparency, accountability, impartiality, and ethics as enshrined in the Constitution of the Republic of South Africa and further expressed in various pieces of legislation, it is required for the bidder to make this declaration in respect of the details required hereunder.

Where a person/s are listed in the Register for Tender Defaulters and / or the List of Restricted Suppliers, that person will automatically be disqualified from the bid process.

2. Bidder's declaration

2.1 Is the bidder, or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest¹ in the enterprise, employed by the state?

YES/NO

2.1.1 If so, furnish particulars of the names, individual identity numbers, and, if applicable, state employee numbers of sole proprietor/ directors / trustees / shareholders / members/ partners or any person having a controlling interest in the enterprise, in table below.

FULL NAME	IDENTITY NUMBER	NAME OF STATE INSTITUTION

2.2 Do you, or any person connected with the bidder, have a relationship
1 the power, by one person or a group of persons holding the majority of the equity of an enterprise, alternatively, the person/s having the deciding vote or power to influence or to direct the course and decisions of the enterprise.

with any person who is employed by the procuring institution?

YES/NO



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2.2.1 If so, furnish particulars:

.....
.....

2.3 Does the bidder or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest in the enterprise have any interest in any other related enterprise whether or not they are bidding for this contract?

YES/NO

2.3.1 If so, furnish particulars:

.....
.....

3 DECLARATION

I, the undersigned, (name) in submitting the accompanying bid, do hereby make the following statements that I certify to be true and complete in every respect:

2.1 I have read and I understand the contents of this disclosure;

2.2 I understand that the accompanying bid will be disqualified if this disclosure is found not to be true and complete in every respect;

3.3 The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However, communication between partners in a joint venture or consortium² will not be construed as collusive bidding.

3.4 In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications, prices, including methods, factors or formulas used to calculate prices, market allocation, the intention or decision to submit or not to submit the bid, bidding with the intention not to win the bid and conditions or delivery particulars of the products or services to which this bid invitation relates.

3.4 The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.

3.5 There have been no consultations, communications, agreements or arrangements made by the bidder with any official of the procuring

² Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.

institution in relation to this procurement process prior to and during the bidding process except to provide clarification on the bid submitted where so required by the



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institution; and the bidder was not involved in the drafting of the specifications or terms of reference for this bid.

3.6 I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

I CERTIFY THAT THE INFORMATION FURNISHED IN PARAGRAPHS 1, 2 and 3 ABOVE IS CORRECT.

I ACCEPT THAT THE STATE MAY REJECT THE BID OR ACT AGAINST ME IN TERMS OF PARAGRAPH 6 OF PFMA SCM INSTRUCTION 03 OF 2021/22 ON PREVENTING AND COMBATING ABUSE IN THE SUPPLY CHAIN MANAGEMENT SYSTEM SHOULD THIS DECLARATION PROVE TO BE FALSE.

.....
Signature

.....
Date

.....
Position

.....
Name of bidder



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ANNEXURE B

SBD 6.1: Preference points claim form to the Preferential Procurement Regulations
2022



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SBD 6.1

**PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL
PROCUREMENT REGULATIONS 2022**

This preference form must form part of all tenders invited. It contains general information and serves as a claim form for preference points for specific goals.

**NB: BEFORE COMPLETING THIS FORM, TENDERERS MUST STUDY THE
GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE
IN RESPECT OF THE TENDER AND PREFERENTIAL PROCUREMENT
REGULATIONS, 2022**

1. GENERAL CONDITIONS

- 1.1 The following preference point systems are applicable to invitations to tender:
- the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and
 - the 90/10 system for requirements with a Rand value above R50 000 000 (all applicable taxes included).
- 1.2 **To be completed by the organ of state**
(delete whichever is not applicable for this tender).
- a) The applicable preference point system for this tender is the **80/20** preference point system.
- 1.3 Points for this tender (even in the case of a tender for income-generating contracts) shall be awarded for:
- (a) Price; and
 - (b) Specific Goals.
- 1.4 **To be completed by the organ of state:**
The maximum points for this tender are allocated as follows:



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	POINTS
PRICE	80
SPECIFIC GOALS	20
Total points for Price and SPECIFIC GOALS	100

- 1.5 Failure on the part of a tenderer to submit proof or documentation required in terms of this tender to claim points for specific goals with the tender, will be interpreted to mean that preference points for specific goals are not claimed.
- 1.6 The organ of state reserves the right to require of a tenderer, either before a tender is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the organ of state.

2. DEFINITIONS

- (a) **“tender”** means a written offer in the form determined by an organ of state in response to an invitation to provide goods or services through price quotations, competitive tendering process or any other method envisaged in legislation;
- (b) **“price”** means an amount of money tendered for goods or services, and includes all applicable taxes less all unconditional discounts;
- (c) **“rand value”** means the total estimated value of a contract in Rand, calculated at the time of bid invitation, and includes all applicable taxes;
- (d) **“tender for income-generating contracts”** means a written offer in the form determined by an organ of state in response to an invitation for the origination of income-generating contracts through any method envisaged in legislation that will result in a legal agreement between the organ of state and a third party that produces revenue for the organ of state, and includes, but is not limited to, leasing and disposal of assets and concession contracts, excluding direct sales and disposal of assets through public auctions; and
- (e) **“the Act”** means the Preferential Procurement Policy Framework Act, 2000 (Act No. 5 of 2000).

3. FORMULAE FOR PROCUREMENT OF GOODS AND SERVICES



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3.1. POINTS AWARDED FOR PRICE

3.1.1 THE 80/20 OR 90/10 PREFERENCE POINT SYSTEMS

A maximum of 80 or 90 points is allocated for price on the following basis:

$$\begin{array}{ccc} \mathbf{80/20} & \mathbf{or} & \mathbf{90/10} \\ P_s = 80 \left(1 - \frac{P_t - P_{min}}{P_{min}} \right) & \text{or} & P_s = 90 \left(1 - \frac{P_t - P_{min}}{P_{min}} \right) \end{array}$$

Where

P_s = Points scored for price of tender under consideration

P_t = Price of tender under consideration

P_{min} = Price of lowest acceptable tender

3.2. FORMULAE FOR DISPOSAL OR LEASING OF STATE ASSETS AND INCOME GENERATING PROCUREMENT

3.2.1. POINTS AWARDED FOR PRICE

A maximum of 80 or 90 points is allocated for price on the following basis:

$$\begin{array}{ccc} \mathbf{80/20} & \mathbf{or} & \mathbf{90/10} \\ P_s = 80 \left(1 + \frac{P_t - P_{max}}{P_{max}} \right) & \text{or} & P_s = 90 \left(1 + \frac{P_t - P_{max}}{P_{max}} \right) \end{array}$$

Where

P_s = Points scored for price of tender under consideration

P_t = Price of tender under consideration

P_{max} = Price of highest acceptable tender

4. POINTS AWARDED FOR SPECIFIC GOALS

- 4.1. In terms of Regulation 4(2); 5(2); 6(2) and 7(2) of the Preferential Procurement Regulations, preference points must be awarded for specific goals stated in the tender. For the purposes of this tender the tenderer will be allocated points based on the goals stated in table 1 below as may be supported by proof/



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documentation stated in the conditions of this tender:

- 4.2. In cases where organs of state intend to use Regulation 3(2) of the Regulations, which states that, if it is unclear whether the 80/20 or 90/10 preference point system applies, an organ of state must, in the tender documents, stipulate in the case of—
- (a) an invitation for tender for income-generating contracts, that either the 80/20 or 90/10 preference point system will apply and that the highest acceptable tender will be used to determine the applicable preference point system; or
 - (b) any other invitation for tender, that either the 80/20 or 90/10 preference point system will apply and that the lowest acceptable tender will be used to determine the applicable preference point system,
- then the organ of state must indicate the points allocated for specific goals for both the 90/10 and 80/20 preference point system.

Table 1: Specific goals for the tender and points claimed are indicated per the table below.

(Note to organs of state: Where either the 90/10 or 80/20 preference point system is applicable, corresponding points must also be indicated as such.

Note to tenderers: The tenderer must indicate how they claim points for each preference point system.)

	The specific goals allocated points in terms of this tender	Number of points allocated (80/20 system) (To be completed by the organ of state)	Number of points claimed (80/20 system) (To be completed by the tenderer)
1.	100% Black owned or	6	
	51-99% Black owned	4	
2.	100% Black women owned or	6	
	51% to 99% Black women owned	4	
3.	5% Youth Ownership	2	
4.	2% Owned by persons with disabilities	1	



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5.	Exempt Micro Enterprise (EME) or	5	
	Qualifying Small Enterprise (QSE)	3	

DECLARATION WITH REGARD TO COMPANY/FIRM

4.3. Name of company/firm.....

4.4. Company registration number:

4.5. TYPE OF COMPANY/ FIRM

- ☐ Partnership/Joint Venture / Consortium
- ☐ One-person business/sole propriety
- ☐ Close corporation
- ☐ Public Company
- ☐ Personal Liability Company
- ☐ (Pty) Limited
- ☐ Non-Profit Company
- ☐ State Owned Company

[TICK APPLICABLE BOX]

4.6. I, the undersigned, who is duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the specific goals as advised in the tender, qualifies the company/ firm for the preference(s) shown and I acknowledge that:

- i) The information furnished is true and correct;
- ii) The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1 of this form;
- iii) In the event of a contract being awarded as a result of points claimed as shown in paragraphs 1.4 and 4.2, the contractor may be required to furnish documentary proof to the satisfaction of the organ of state that the claims are correct;
- iv) If the specific goals have been claimed or obtained on a fraudulent basis or any of the conditions of contract have not been fulfilled, the organ of state may, in addition to any other remedy it may have –



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- (a) disqualify the person from the tendering process;
- (b) recover costs, losses or damages it has incurred or suffered as a result of that person's conduct;
- (c) cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation;
- (d) recommend that the tenderer or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, be restricted from obtaining business from any organ of state for a period not exceeding 10 years, after the *audi alteram partem* (hear the other side) rule has been applied; and
- (e) forward the matter for criminal prosecution, if deemed necessary.

.....	
SIGNATURE(S) OF TENDERER(S)	
SURNAME AND NAME:	
DATE:	
ADDRESS:	
	
	
	

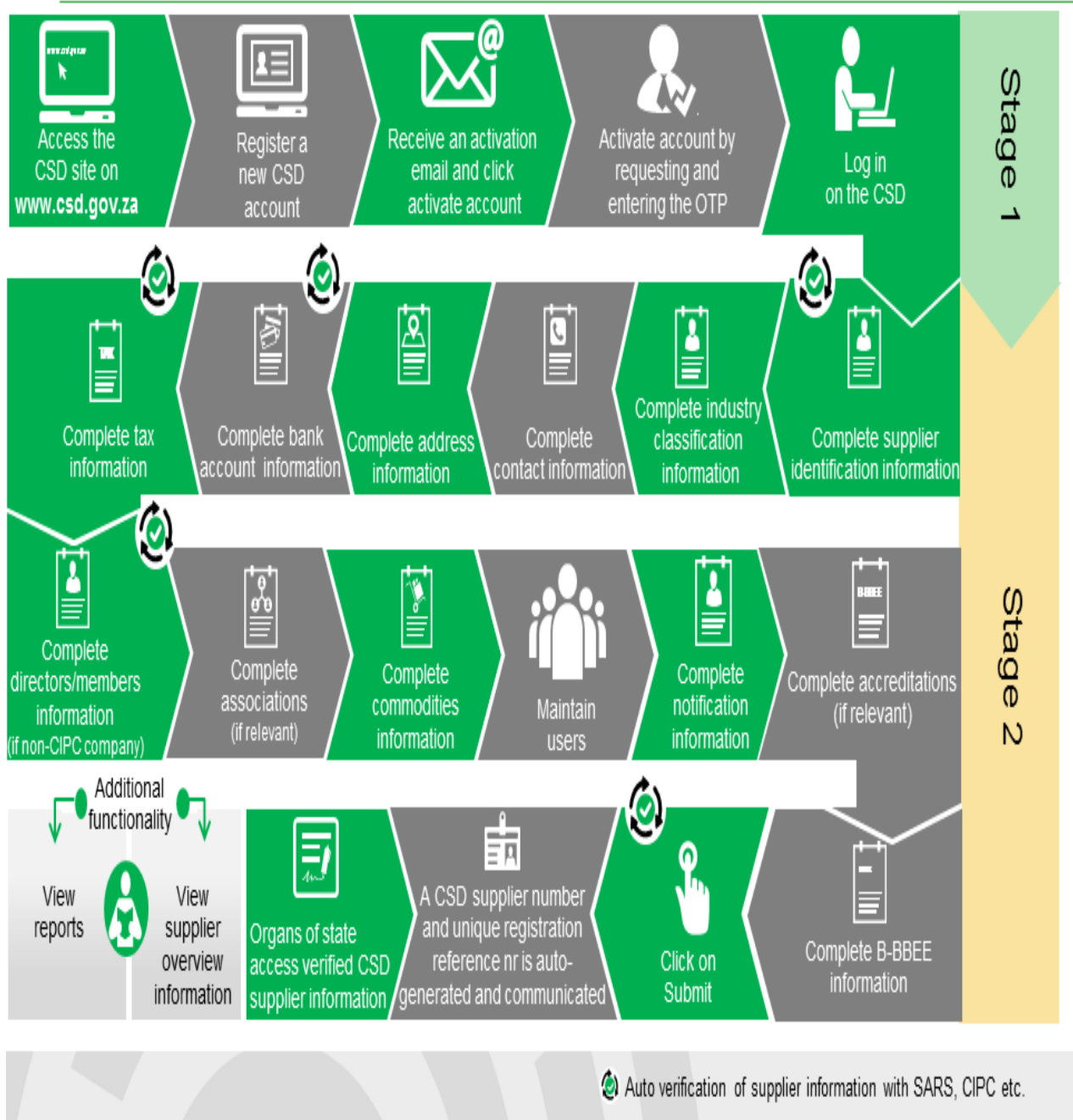


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Annexure C
CSD REGISTRATION PROCESS

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Supplier Self-Registration Process





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ANNEXURE E
PRICING SCHEDULE



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Pricing Schedule

The MTF has developed the following pricing schedule as a baseline to assist in the evaluation of bids. Each bidder is required to complete and submit the Pricing Table even if you submitted your own quote on your letterhead. Additional price components not included in the Pricing Table should be clearly itemized below.

1. Pricing Schedule

Item No	Description	Unit	Qty	Rate (each)	Amount (total Quantity)
1	Workshop Facilitation services	Each	1	R	R
2	Staff Survey	Each	1	R	R
3	Other (Specify:)	Each	1	R	R
	TOTAL (INCLUDING 15% VAT				R